



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 7, 2017	2017_570528_0010	029001-16, 029012-16, 029015-16, 029017-16, 029019-16, 029020-16, 029021-16	Follow up

Licensee/Titulaire de permis

DEVONSHIRE ERIN MILLS INC.
195 DUFFERIN AVENUE SUITE 800 LONDON ON N6A 1K7

Long-Term Care Home/Foyer de soins de longue durée

ERIN MILLS LODGE NURSING HOME
2132 DUNDAS STREET WEST MISSISSAUGA ON L5K 2K7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CYNTHIA DITOMASSO (528), KELLY HAYES (583)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): March 1, 2, 3, 2017

This inspection included Follow Up Inspection Log #'s 029001-16 related to nutrition and hydration policies, 029012-16 related to bathing preferences, 029015-16 related to foot care services, 029017-16 related to fingernail care, 029019-16 related to safe transfers, 029020-16 related to assessment with significant weight changes, and 029021-16 related to resident charges; and was completed concurrently with Complaint Inspection # 2017_570528_0009

During the course of the inspection, the inspector(s) spoke with the Administrators, Director of Care, Assistant Director of Care, Food Service Manager, Business Services Manager, Resident Assessment Instrument (RAI) Coordinator, registered nurse (RN), registered practical nurses (RPN), personal support workers (PSW), residents and families.

During the course of the inspection, the inspector also observed the provision of care and services, reviewed documents including but not limited to: clinical health records, policies and procedures, education records, and resident charges statements.

The following Inspection Protocols were used during this inspection:

**Dignity, Choice and Privacy
Nutrition and Hydration
Personal Support Services
Resident Charges**

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 245.	CO #009	2016_467591_0007		528
O.Reg 79/10 s. 33. (1)	CO #004	2016_467591_0007		528
O.Reg 79/10 s. 35. (1)	CO #005	2016_467591_0007		528
O.Reg 79/10 s. 35. (2)	CO #006	2016_467591_0007		528
O.Reg 79/10 s. 36.	CO #007	2016_467591_0007		528
O.Reg 79/10 s. 69.	CO #008	2016_467591_0007		528
O.Reg 79/10 s. 8. (1)	CO #001	2016_467591_0007		528



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 36. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents. O. Reg. 79/10, s. 36.

Findings/Faits saillants :

1. The licensee failed to ensure that staff used safe transferring and positioning devices or techniques when assisting residents.

During the course of the inspection, RPN #200 identified that resident #138 required the use of a specific lift that required the resident to weight bear. Review of the resident's plan of care identified that in July 2016, physiotherapy assessed the resident related to transfers and determined the resident was not able to weight bear. Interview with PSW #208 and #209 confirmed that they had used the lift, which required the resident to weight bear, to transfer the resident in the past few months. The document the home referred to as the care plan and the posted transfer logo directed staff to use specified mechanical lifts for the provision of care. Interview with RPN #200 confirmed that the resident's plan of care directed staff to use a specific mechanical lift for all transfers since July 2016, and was unsure as to why some of the staff inconsistently continued to use the lift that required the resident to weight bear. (528) [s. 36.]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that staff use safe transferring and positioning devices or techniques when assisting residents, to be implemented voluntarily.



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Issued on this 17th day of March, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.