

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 6, 2020	2020_836766_0001	018810-19, 018811-19	Follow up

**Licensee/Titulaire de permis**

CVH (No. 8) LP by its general partners, Southbridge Health Care GP Inc. and Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Care Homes Inc.)  
766 Hespeler Road, Suite 301 CAMBRIDGE ON N3H 5L8

**Long-Term Care Home/Foyer de soins de longue durée**

Errinrung Long Term Care Home  
67 Bruce Street P.O. Box 69 THORNBURY ON N0H 2P0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

KATY HARRISON (766), KIM BYBERG (729)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): January 9, 10, 16, 20, 21, 22 and 23, 2020.**

**The following intakes were completed in this Follow-up inspection:**

**Log #018810-19 Follow-up to CO #001 from inspection #2019\_821640\_0025 related to training and education;**

**Log #018811-19 Follow-up to CO #002 from inspection #2019\_821640\_0025 related to the homes staffing plan.**

**During the course of the inspection, the inspector(s) spoke with Regional Director, Resident Services Manager (RSM), Executive Director (ED), Director of Care (DOC), Assistant Director of Care (ADOC), Program Manager, Dietary Manager, Registered Nurse (RN), Registered Practical Nurse (RPN), RAI/Restorative Care (RCC), Business Office Manager, Personal Support Workers (PSW), Agency staff, residents and family members.**

**The inspectors also toured resident home areas, observed resident care provision, meal service, resident staff interaction; reviewed relevant clinical records, relevant policies, procedures and staff training records pertaining to the inspection.**

**The following Inspection Protocols were used during this inspection:**

**Sufficient Staffing  
Training and Orientation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

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**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 31. (2)	CO #002	2019_821640_0025	766	
LTCHA, 2007 S.O. 2007, c.8 s. 76. (2)	CO #001	2019_821640_0025	766	

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES****Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 7th day of February, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



**Ministry of Long-Term  
Care**

**Inspection Report under  
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Homes Act, 2007**

**Ministère des Soins de longue  
durée**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Original report signed by the inspector.**