

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Public Report**

**Report Issue Date:** January 24, 2025

**Inspection Number:** 2025-1336-0001

**Inspection Type:**

Complaint  
Critical Incident  
Follow up

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare Cobourg, Cobourg

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 16, 17, 20, 21, 22, 2025

The inspection occurred offsite on the following date(s): January 16, 23, 2025

The following intake(s) were inspected:

- Intake related to a fall of resident
- Intake related to a complaint regarding a resident
- Six intakes related to Follow up Compliance Orders.

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1336-0003 related to O. Reg. 246/22, s. 272

Order #002 from Inspection #2024-1336-0003 related to O. Reg. 246/22, s. 20 (a)

Order #003 from Inspection #2024-1336-0003 related to O. Reg. 246/22, s. 35 (3)

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(a)

Order #004 from Inspection #2024-1336-0003 related to O. Reg. 246/22, s. 93 (2)

(a)

Order #005 from Inspection #2024-1336-0003 related to O. Reg. 246/22, s. 98 (2)

(a)

Order #006 from Inspection #2024-1336-0003 related to O. Reg. 246/22, s. 102 (2)

(b)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control
- Staffing, Training and Care Standards
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.