

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: April 23, 2026

Inspection Number: 2026-1336-0003

Inspection Type:
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Cobourg, Cobourg

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 20-23, 2026

The following intakes were completed in this Critical Incident (CI) inspection:

-Two intakes related to an allegation of resident-to-resident abuse.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Behaviours and Altercations

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 60 (a)

Behaviours and altercations

s. 60. Every licensee of a long-term care home shall ensure that,

(a) procedures and interventions are developed and implemented to assist residents and staff who are at risk of harm or who are harmed as a result of a resident's behaviours, including responsive behaviours, and to minimize the risk of altercations and potentially harmful interactions between and among residents; and

On a specific date, a resident was involved in a physical altercation with another

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resident. An intervention identified in the resident's plan of care to reduce the risk of altercations was not implemented.

Sources: a resident's clinical health records, interviews with staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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