

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Public Report**

**Report Issue Date:** January 30, 2025

**Inspection Number:** 2025-1055-0001

**Inspection Type:**

Critical Incident

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare London, London

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 21, 23-24, 27-30, 2025

The following intake(s) were inspected:

- Intake: 00134000/CI 2173-000037-24 related to a fracture with unknown origin.
- Intake: 00137321/CI 2173-000002-25 related to Infection Prevention and Control.
- Intake: 00138488/CI 2173-000004-25 related to Infection Prevention and Control.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

**INSPECTION RESULTS**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.