

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report	
Report Issue Date: December 28, 2023	
Inspection Number: 2023-1063-0007	
Inspection Type: Critical Incident	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare New Orchard Lodge, Ottawa	
Lead Inspector Gabriella Kuilder (000726)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): December 19, 20, 21, 2023</p> <p>The following intake was inspected:</p> <ul style="list-style-type: none"> • Intake: #00101095/CI# 2302-000018-23 related to the allegation of staff to resident abuse.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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