

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: June 6, 2024	
Inspection Number: 2024-1063-0001	
Inspection Type: Critical Incident	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare New Orchard Lodge, Ottawa	
Lead Inspector Megan MacPhail (551)	Inspector Digital Signature
Additional Inspector(s) Sarah Bradshaw (740814) Gurkirat Brar (000810)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 5 and 6, 2024.

The following intake(s) were inspected:

- Intake: #00106651 / Critical Incident System (CIS) report 2302-000004-24 was related to a COVID-19 outbreak.
- Intake: #00112824 / CIS report 2302-000012-24 was related to an incident of improper or incompetent care of a resident that resulted in harm or a risk of harm to the resident.

Inspector #593 was present as an observer.

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The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and Positioning Techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that a PSW used safe positioning techniques when assisting a resident with the provision of continence care.

Sources: Health care records and interviews with staff.

[000810]