

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District 347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Public Report

Report Issue Date: February 14, 2025

Inspection Number: 2025-1063-0002

Inspection Type: Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare New Orchard Lodge, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 12, 13, 14, 2025

The following intake(s) were inspected:

- Intake: #00133197 (CI #2302-000032-24) Respiratory outbreak
- Intake: #00136820 (CI #2302-000001-25) Enteric outbreak

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.