

**Ministry of Long-Term Care**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**Toronto District**5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002**Public Report****Report Issue Date:** April 17, 2025**Inspection Number:** 2025-1086-0002**Inspection Type:**

Critical Incident

**Licensee:** Chartwell Master Care LP**Long Term Care Home and City:** Chartwell Gibson Long Term Care Residence,  
North York**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 14-15, and 17, 2025.

The following Critical Incident System (CIS) intake(s) were inspected:

- Intakes: #00141024, #00143567 related to infectious disease outbreaks.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

**INSPECTION RESULTS****WRITTEN NOTIFICATION: Infection prevention and control  
program**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

s. 102 (2) The licensee shall implement,  
(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the infection prevention and control (IPAC) standard for long-term care homes, revised September 2023, was implemented in accordance with the standard. Specifically:

- Additional Precautions section 9.1 (f) Additional PPE requirements including appropriate selection application, removal and disposal.

During a shift, a Personal Support Worker (PSW) provided direct care to a resident who was on additional precautions in their room. The PSW did not wear the appropriate personal protective equipment while providing care to the resident.

**Sources:** Observation; resident's progress notes; interviews with the PSW and IPAC Lead.