

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** February 26, 2025

**Inspection Number:** 2025-1049-0001

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare Scarborough, Scarborough

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: February 24, 25, 26, 2025

The following intakes were inspected:

- Intakes #00134393 - 2117-000036-24 and #00136815 - 2117-000001-25 – related to disease outbreaks
- Intake #00135332 - Follow-up #: 1 - FLTCA 2021 s. 25 (1) – related to the prevention of abuse and neglect

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1049-0003 related to FLTCA, 2021, s. 25 (1)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (9) (b)**

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(b) the symptoms are recorded and that immediate action is taken to reduce transmission and isolate residents and place them in cohorts as required. O. Reg. 246/22, s. 102 (9).

The licensee has failed to ensure that a resident's symptoms were recorded on each shift when they were diagnosed with a respiratory infection.

A resident's symptoms were not documented for various shifts while the resident was actively exhibiting symptoms and on isolation precautions for a respiratory infection.

Sources: Review of a resident's assessments and progress notes from their electronic record and an interview with the Infection Prevention and Control Lead.  
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