

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Sep 24, 2021	2021_791739_0036	008597-21, 009840-21	Complaint

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**Licensee/Titulaire de permis**

Extendicare (Canada) Inc.  
3000 Steeles Avenue East Suite 103 Markham ON L3R 4T9

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**Long-Term Care Home/Foyer de soins de longue durée**

Extendicare Tecumseh  
2475 St. Alphonse Street Tecumseh ON N8N 2X2

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JULIE DALESSANDRO (739)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): September 20, 21, and 22, 2021.**

**During the course of this inspection the following intakes were completed related to air temperature:**

**Log #008597-21**

**Log #009840-21**

**During the course of the inspection, the inspector(s) spoke with Residents, Maintenance, the home's Environmental Services Manager, and Director of Care.**

**The inspector(s) also completed record review and observation relevant to the inspection.**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)**

**1 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 21. Air temperature**

**Specifically failed to comply with the following:**

**s. 21. (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:**

**1. At least two resident bedrooms in different parts of the home. O. Reg. 79/10, s. 21 (2).**

**s. 21. (3) The temperature required to be measured under subsection (2) shall be documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night. O. Reg. 79/10, s. 21 (3).**

**Findings/Faits saillants :**

1. The licensee had failed to ensure that the temperature was measured and documented in writing, at a minimum in at least two resident bedrooms in different parts of the home and that temperature required to be measured was documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

A record review of the home's document titled, "Temperature and Humidity Log" dated May and June 2021 indicated that air temperatures were being taken once a day on each home area including the kitchen and main area but had not included resident bedrooms.

During an interview with the Environmental Services Manager (ESM), they stated that measuring and documenting the air temperature in resident rooms was the responsibility of the nursing team. The ESM also stated that they were not measuring and documenting the required air temperatures every morning, afternoon, and evening.

During an interview with the Director of Care (DOC), they stated that the nursing team was not documenting air temperatures at all in May and June 2021 and the only documentation being completed for air temperature measurement and documentation was the "Temperature and Humidity Log" from environmental services.

The ESM and DOC both acknowledged that the home had not ensured that air temperature was measured and documented in at least two resident bedrooms in separate parts of the home and that the air temperatures were not being completed three times a day as per the regulation.

Not monitoring the air temperature in the resident's rooms and common areas in the home three times a day posed a potential risk to the residents.

Sources: Temperature and Humidity Log as well as interviews with the ESM and DOC.  
[s. 21. (2) 1.]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the temperature was measured and documented in writing, at a minimum in at least two resident bedrooms in different parts of the home and that temperature required to be measured was documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night, to be implemented voluntarily.***

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**Issued on this 24th day of September, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**