

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: January 23, 2025

Inspection Number: 2025-1388-0001

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Tecumseh, Tecumseh

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 20, 21, 23, 2025

The following intakes were inspected:

- Intake: #00135105/Critical incident (CI) #2904-000061-24 - related to fall prevention and management.
- Intake: #00135172/CI #2904-000062-24 - related to fall prevention and management.
- Intake: #00135357/CI #2904-000063-24 - related to infection prevention and control.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee failed to complete safety checks on a resident as specified in their plan of care. A record review of the resident's safety checks in Point of Care (POC) tasks revealed missing documentation. A staff member confirmed safety checks were not completed as they were left blank.

Sources: Staff interview, resident record review of POC tasks, progress notes, and risk management.