



**Ministry of Health and Long-Term Care**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Ministère de la Santé et des Soins de longue durée**

**Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
May 30, 31, Jun 1, 2, 2011	2011_099188_0001	Critical Incident

**Licensee/Titulaire de permis**

EXTENDICARE NORTHWESTERN ONTARIO INC  
333 York Street, SUDBURY, ON, P3E-4S4

**Long-Term Care Home/Foyer de soins de longue durée**

EXTENDICARE TIMMINS  
15 Hollinger Lane, Box 817, Schumacher, ON, P0N-1G0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MELISSA CHISHOLM (188)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Clinical Care Coordinator, Registered Nursing Staff, Personal Support Workers, Rehabilitation Staff and residents

During the course of the inspection, the inspector(s) Conducted a walk through of the home, observed staff and resident interactions, reviewed medication policy and procedures and reviewed the health care records of the resident named in the critical incident.

The following Inspection Protocols were used in part or in whole during this inspection:

Falls Prevention

Medication

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

<b>Definitions</b> WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	<b>Définitions</b> WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 133. Drug record (ordering and receiving)**  
**Every licensee of a long-term care home shall ensure that a drug record is established, maintained and kept in the home for at least two years, in which is recorded the following information, in respect of every drug that is ordered and received in the home:**

1. The date the drug is ordered.
2. The signature of the person placing the order.
3. The name, strength and quantity of the drug.
4. The name of the place from which the drug is ordered.
5. The name of the resident for whom the drug is prescribed, where applicable.
6. The prescription number, where applicable.
7. The date the drug is received in the home.
8. The signature of the person acknowledging receipt of the drug on behalf of the home.
9. Where applicable, the information required under subsection 136 (4). O. Reg. 79/10, s. 133.

**Findings/Faits sayants :**

1. Inspector reviewed the drug record book on C wing for drugs ordered between May 1st, 2011 and May 31st, 2011. Inspector noted that 43 different drug reorders were placed during the identified time period. Of the 43 different drug reorders the inspector reviewed 3 did not identify the date the drug was ordered, 19 did not contain the drug strength, 22 did not identify the place from which the drug was ordered, 30 did not identify the date the drug was received to the home, 25 did not identify the prescription number, 31 did not include the signature of the person acknowledging receipt of the drug.
2. The inspector noted that the signature of the person acknowledging receipt of the weekly strip packs for Wing C for the period of May 26-June 1 was not identified on the drug record.
3. Inspector reviewed the drug record book on B wing for drugs ordered between May 1st, 2011 and May 31st, 2011. Inspector noted that 68 different drug reorders were placed during the identified time period. Of the 68 different drug reorders the inspector reviewed 11 did not identify the date the drug was ordered, 12 did not include the signature or the person placing the order, 4 did not contain the drug strength, 22 did not identify the place from which the drug was ordered, 53 did not identify the date the drug was received to the home, 48 did not identify the prescription number, 53 did not include the signature of the person acknowledging receipt of the drug.
4. The inspector noted that the signature of the person acknowledging receipt of the weekly strip packs for Wing B for the period of May 12- May 18 was not identified on the drug record.
5. Inspector reviewed the drug record book on A wing for drugs ordered between May 1st, 2011 and May 31st, 2011. Inspector noted that 24 different drug reorders were placed during the identified time period. Of the 24 different drug reorders the inspector reviewed 6 did not identify the date the drug was ordered, 5 did not include the signature or the person placing the order, 2 did not contain the drug strength, 11 did not identify the place from which the drug was ordered, 16 did not identify the date the drug was received to the home, 15 did not identify the prescription number, 16 did not include the signature of the person acknowledging receipt of the drug.
6. The inspector noted that the signature of the person acknowledging receipt of the weekly strip packs for Wing A for the periods of May 26-June 1, May 19-May 25 and May 5-11 was not identified on the drug record.



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**Additional Required Actions:**

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance ensuring all drugs ordered and received in the home are documented, to be implemented voluntarily.***

Issued on this 9th day of June, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "A. M. W.", is written within a rectangular box.