

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: April 8, 2024	
Inspection Number: 2024-1207-0002	
Inspection Type: Critical Incident Follow up	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare West End Villa, Ottawa	
Lead Inspector Dee Colborne (000721)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 2, 3, 4, 2024

The following intake(s) were inspected:

- Intake: #00106907- ARI outbreak
- Intake: #00108148 - Follow-up #: 1 - FLTCA, 2021 - s. 184 (3)

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2024-1207-0001 related to FLTCA, 2021, s. 184 (3)
inspected by Dee Colborne (000721)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.