



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Mar 12, 13, 14, Apr 4, 25, 2012; 2012_030150_0003; Complaint

Licensee/Titulaire de permis

NEW ORCHARD LODGE LIMITED
3000 STEELES AVENUE EAST, SUITE 700, MARKHAM, ON, L3R-9W2

Long-Term Care Home/Foyer de soins de longue durée

EXTENDICARE WEST END VILLA
2179 ELMIRA DRIVE, OTTAWA, ON, K2C-3S1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CAROLE BARIL (150)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Registered Nurses(RN), Registered Practical Nurses (RPN), Registered Dietitian and Personal Support Worker(PSW).

During the course of the inspection, the inspector(s) reviewed resident's health care records of the identified resident, interviewed the staff listed above, reviewed the home's Pressure Ulcer policy #03-07 and Skin Treatment #03-05 dated June 2010.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Housekeeping

Contenance Care and Bowel Management

Medication

Nutrition and Hydration

Personal Support Services

Skin and Wound Care



Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care

Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits saillants :

1. The licensee failed to comply with LTCH Act, 2007, S.O. 2007, c.8, s.6 (7) in that the licensee did not ensure that the care set out in the plan of care was provided to the resident as specified in the plan.

The identified resident's plan of care indicates that he/she is allergic to Cipro.

On March 9, 2011, Dr. orders indicates "Cipro 250mg bid x5 days".

On March 10, 2011, at 08h00, the RPN progress notes indicates "Started on Cipro 250mg, had full cup of water with meds"

On March 10, 2011, at 21h20, RPN progress notes indicates "pharmacy called r/t resident's antibiotics, because resident has history of Cipro allergy, Cipro must be discontinued.

The resident was assessed post pharmacy alert, no adverse drug effects noted at that time.

Issued on this 25th day of April, 2012



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Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "C. Bell". The signature is written in a cursive style with a large initial "C".

