



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
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<b>Date(s) of inspection/Date de l'inspection</b> April 1, 2011	<b>Inspection No/ d'inspection</b> 2011_157_9522_13Apr105150	<b>Type of Inspection/Genre d'inspection</b> Complaint Log #O-000704
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**Licensee/Titulaire**  
Regional Municipality of Durham, 605 Rossland Rd., East, Whitby, ON L1N 6A3 Fax: (905)668-1567

**Long-Term Care Home/Foyer de soins de longue durée**  
Fairview Lodge, 632 Dundas St. West, PO Box 300, Whitby, ON L1N 5S3 Fax: (905)668-8934

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Pat Powers, #157

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to the care and services provided to a resident of the home.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care, Social Worker, one Registered Practical Nurse (RPN), and Personal Support Workers (PSW).

During the course of the inspection, the inspector observed the resident, the resident's clinical records.

The following Inspection Protocol was used during this inspection:  
Dignity, Choice and Privacy IP

One finding of Non-Compliance was found during this inspection. The following action was taken:

1 WN



**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c. 8, s.6.

(1) Every licensee of a long term care home shall ensure that there is a written plan of care for each resident that sets out,

- (a) the planned care for the resident;
- (b) the goals the care is intended to achieve; and
- (c) clear directions to staff and others who provide direct care to the resident.

(7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

**Findings:**

1. The written plan of care for an identified resident does not provide clear direction to staff for the process, purpose and goals of an established care intervention.
2. The written plan of care for an identified resident identifies a goal for care and services but fails to provide clear direction for interventions to ensure the resident's safety.
3. There is no evidence of action taken in response to a physician's referral for external services for an identified resident.

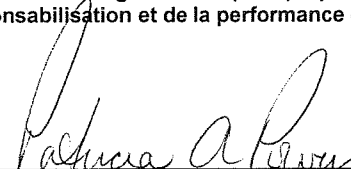
**Inspector ID #:** 157

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: (if different from date(s) of inspection).

April 21, 2011