



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 13, 2017	2017_539120_0036	004458-17, 004460-17, 004462-17, 010256-17	Follow up

Licensee/Titulaire de permis

HOLLAND CHRISTIAN HOMES INC
7900 MCLAUGHLIN ROAD SOUTH BRAMPTON ON L6Y 5A7

Long-Term Care Home/Foyer de soins de longue durée

FAITH MANOR NURSING HOME
7900 MCLAUGHLIN ROAD SOUTH BRAMPTON ON L6Y 5A7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

BERNADETTE SUSNIK (120)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): June 1 and 2, 2017

A follow up inspection (2017-539120-0001) was previously conducted on January 4, 2017, to determine whether several Orders issued during the Resident Quality Inspection (2016-265526-0010) conducted May 10, 2016, were addressed. Several Orders were noted to remain outstanding and therefore three new Orders were issued. Order #001 was issued related to bed safety assessments and Orders #002 and #003 were issued related to staff training (pain management and reporting requirements if abuse observed). For this inspection, all three Orders and the required conditions were determined to have been addressed.

Order #002 was issued during a Resident Quality Inspection (2017-544527-0003) beginning on February 8, 2017, related to staff training and mandatory programs (Falls Prevention, Skin and Wound Care, Contenance and Bowel Care and Pain Management). The conditions required in the Order were determined to have been addressed.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Maintenance person and personal support workers.

During the course of the inspection, the inspector toured the home, observed the bed systems, reviewed resident clinical records, policies and procedures and staff attendance records for various in home education and training sessions.

**The following Inspection Protocols were used during this inspection:
Safe and Secure Home
Training and Orientation**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 20. (1)	CO #003	2017_539120_0001		120
O.Reg 79/10 s. 221. (1)	CO #002	2017_539120_0001		120
O.Reg 79/10 s. 221. (1)	CO #002	2017_544527_0003		120



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of June, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.