



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> March 21, 22, 28, 29, 2011 Exit March 31, 2011	<b>Inspection No/ d'inspection</b> 2011_154_2829_29Mar100154	<b>Type of Inspection/Genre d'inspection</b> Mandatory Report #2829-000009-11 Log #S-00982 Mandatory Report # 2829-000010-11 Log S-00983
<b>Licensee/Titulaire</b> Finlandia Nursing Home Limited, c/o Sudbury Finnish Rest Home, 233 Fourth Avenue, Sudbury, ON P3B 4C3 Fax: 705-524-5723		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Finlandia Nursing Home Limited, 233 Fourth Avenue, Sudbury, ON P3B 4C3 Fax: 705-524-5723		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Gail Peplinskie #154		
<b>Inspection Summary/Sommaire d'inspection</b>		

The purpose of this inspection was to conduct an Inspection related to 2 Mandatory Reports related to alleged theft of residents' money.

During the course of the inspection, the inspector spoke with:

- Administrator
- Director of Care
- Assistant Director of Care
- RAI MDS Coordinator
- Registered Nursing Staff
- Personal Support Workers (PSW)
- residents involved in the Mandatory Reports

During the course of the inspection, the inspector :

- Reviewed health care record of residents involved in Mandatory Reports
- Reviewed RAI MDS information for two residents

The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation

Findings of Non-Compliance were found during this inspection. The following action was taken:

- 1 WN
- 1 VPC

### NON- COMPLIANCE / (Non-respectés)

#### Definitions/Définitions

- WN** – Written Notifications/Avis écrit
- VPC** – Voluntary Plan of Correction/Plan de redressement volontaire
- DR** – Director Referral/Régisseur envoyé
- CO** – Compliance Order/Ordres de conformité
- WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA:

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with LTCHA, S.O. 2007. c.8, s. 23(1) Every licensee of a long-term care home shall ensure that,

(a) every alleged, suspected or witnessed incident of the following that the licensee knows of, or that is reported to the licensee, is immediately investigated:

- i)abuse of a resident by anyone,
- ii) neglect of a resident by the licensee or staff, or
- iii)anything else provided for in the regulations



**Findings:**

1. The Licensee did not ensure that every alleged, suspected or witnessed incident of abuse of a resident by anyone, that the licensee knows of, or that is reported to the licensee, is immediately investigated. There was no documentation to support that the Mandatory Reports related to two residents were investigated as required. One of the management staff could not verify that an investigation had been completed for the Mandatory Reports.

**Inspector ID #:** 154

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance in respect of finding #1 to be implemented voluntarily.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

**Title:**

**Date:**

**Date of Report:**

May 12/11