



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
May 30, 2013	2013_140158_0008	S-0103-13	Complaint

Licensee/Titulaire de permis

**FINLANDIA NURSING HOME LIMITED
c/o Sudbury Finnish Rest Home, 233 Fourth Avenue, SUDBURY, ON, P3B-4C3**

Long-Term Care Home/Foyer de soins de longue durée

**FINLANDIA HOIVAKOTI NURSING HOME LIMITED
233 FOURTH AVENUE, SUDBURY, ON, P3B-4C3**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KELLY-JEAN SCHIENBEIN (158)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): May 9 and 10, 2013

Log # S-0103-13 was reviewed during this inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, the Director of Care (DOC), the Life and Enrichment Manager, Registered Nursing Staff (RN/RPN), Personal Support Workers (PSW), the maintenance staff, the Food Service Manager, food service workers, families and residents

During the course of the inspection, the inspector(s) conducted a walk through of resident care areas, reviewed remedial and preventative maintenance schedules

The following Inspection Protocols were used during this inspection:

Accommodation Services - Maintenance

Dining Observation

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

**WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order**

Legendé

**WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités**



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 15. Accommodation services

Specifically failed to comply with the following:

- s. 15. (2) Every licensee of a long-term care home shall ensure that,**
- (a) the home, furnishings and equipment are kept clean and sanitary; 2007, c. 8, s. 15 (2).**
 - (b) each resident's linen and personal clothing is collected, sorted, cleaned and delivered; and 2007, c. 8, s. 15 (2).**
 - (c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair. 2007, c. 8, s. 15 (2).**
-

Findings/Faits saillants :



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1. The licensee did not ensure that the home, furnishings and equipment are maintained in a safe condition and in a good state of repair. A concern regarding the lack of remedial maintenance and water leakage was brought forward to the Ministry of Health and Long Term Care in a complaint in April 2013. On May 9, 2013, Inspector tested the shower in a resident's room for 10 minutes. There was no leakage noted into the next room which shares the same wall, however the wall and baseboard remain in a state of disrepair. A random audit of one unit was conducted on May 9, 2013. The Inspector observed that the lower walls in four rooms had torn wallpaper and gouges requiring repair. The licensee did not ensure that walls in some resident rooms are in a good state of repair. [s. 15. (2) (c)]

Issued on this 30th day of May, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in cursive script, appearing to read "Schubert", written in black ink on a white background within a rectangular box.