

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
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## Public Report

**Report Issue Date:** May 1, 2025

**Inspection Number:** 2025-1205-0003

**Inspection Type:**

Critical Incident

**Licensee:** Revera Long Term Care Inc.

**Long Term Care Home and City:** Forest Heights, Kitchener

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 29-May 1, 2025

The following intake(s) were inspected:

- CIS 2707-000012-25: Allegation of neglect and physical abuse of staff towards a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.