

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

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Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: May 13, 2025

Inspection Number: 2025-1205-0004

Inspection Type:

Complaint

Licensee: Revera Long Term Care Inc.

Long Term Care Home and City: Forest Heights, Kitchener

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 9 and 13, 2025

The following intake(s) were inspected:

- Intake: #00146106 - Complainant related to medication management and whistle-blowing protection and retaliation.

The following **Inspection Protocols** were used during this inspection:

Medication Management
Whistle-blowing Protection and Retaliation
Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.