



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 519-675-7680  
Facsimile: 519-675-7685

Téléphone: 519-675-7680  
Télécopteur: 519-675-7685

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<b>Date(s) of Inspection/Date de l'Inspection</b> November 22, 2010	<b>Inspection No/ d'Inspection</b> 2010_121_2707_22Nov11134	<b>Type of Inspection/Genre d'Inspection</b> Complaint L-01533
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**Licensee/Titulaire**  
Revera Long Term Care Inc., 55 Standish Court, 8th floor, Mississauga, ON L5R 4B2

**Long-Term Care Home/Foyer de soins de longue durée**  
Forest Heights Long Term Care Centre, 60 Westheights Drive, Kitchener, ON N2N 2A8

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Elizabeth Elvidge #121

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection relating to re-assessment of resident's changing condition.

During the course of the inspection, the inspector spoke with: The Administrator, and the Director of Care.

During the course of the inspection, the inspector: Reviewed the chart of the resident.

There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  <i>Elizabeth Elvidge</i>
Title:	Date:	Date of Report: (If different from date(s) of inspection). November 30, 2010