



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jul 18, 2017	2017_621547_0008	003824-17, 003826-17	Follow up

Licensee/Titulaire de permis

GENESIS GARDENS INC
438 PRESLAND ROAD OTTAWA ON K1K 2B5

Long-Term Care Home/Foyer de soins de longue durée

FOYER ST-VIATEUR NURSING HOME
1003 Limoges Road South Limoges ON K0A 2M0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LISA KLUKE (547)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): June 28 and 30, 2017

The following logs were inspected:

Log #003824-17 related to the follow-up to order CO#001 regarding s.19 for duty to protect residents,

Log #003826-17 related to the follow-up to order CO#002 regarding s.24(2) for the development of a 24 hour written plan of care,

That were both issued to the home following the 2017 Resident Quality Inspection #2017_620126_0001.

Log #011850-17 related to an incident that caused an injury to a resident.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Assistant Director of Care (ADOC), a Minimum Data Set (MDS) coordinator, registered nursing staff and non-registered nursing staff, residents and family members.

In addition, the inspector reviewed resident health care records, documents related to the home's education of prevention of abuse and reporting requirements documentation, investigation documentation into each critical incident reported by the home, reviewed documentation tool for internal reporting of alleged, suspected or witnessed abuse or neglect of a resident, reviewed internal incident report document, the new 24 hour plan of care documentation tool, policies related to prevention of abuse and reporting of abuse. The inspector observed resident to resident interactions, and aspects of resident care and interactions with staff.

The following Inspection Protocols were used during this inspection:

Hospitalization and Change in Condition

Personal Support Services

Training and Orientation

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 19.	WN	2017_620126_0001	547
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #001	2017_620126_0001	547
O.Reg 79/10 s. 24.	WN	2017_620126_0001	547
O.Reg 79/10 s. 24. (2)	CO #002	2017_620126_0001	547



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 18th day of July, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.