



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**
Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 27, 2010	2010_143_934_27Sep120530	Critical Incident-Log # 0-001004

Licensee/Titulaire
ManorCare Partners II
6257 Main Street
Stouffville ON L4A 4J3

Long-Term Care Home/Foyer de soins de longue durée
Friendly Manor Nursing Home
P.O. Box 305 Deseronto, Ontario K0K 1X0

Name of Inspector(s)/Nom de l'inspecteur(s)
Paul Miller # 143

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection to an unexpected death.

During the course of the inspection, the inspector spoke with: The Director of Nursing, two Registered Nurse's and an attending physician.

During the course of the inspection, the inspector: Reviewed a resident health record and policies and procedures.

The following Inspection Protocols were used during this inspection: Fall Prevention and Hospital and Death Protocols.

There are no findings of Non-Compliance as a result of this inspection.

Findings of Non-Compliance were found during this inspection. The following action was taken:
1 WN



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions
 WN – Written Notifications/Avis écrit
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire
 DR – Director Referral/Régisseur envoyé
 CO – Compliance Order/Ordres de conformité
 WAO – Work and Activity Order/Ordres: travaux et activités

<p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> <p>Non-compliance with requirements under the <i>Long-Term Care Homes Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p>	<p>Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.</p> <p>Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.</p>
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WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 107
 (1) Every licensee of a long-term care home shall ensure that the Director is immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (4):
 2. An unexpected or sudden death, including a death resulting from an accident or suicide.

Findings:
 1. The Ministry of Health and Long Term Care was not immediately informed of the unexpected or sudden death.

Inspector ID #: 143

<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p align="center"></p>
<p>Title: _____ Date: _____</p>	<p>Date of Report: (if different from date(s) of inspection).</p>