

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**Ottawa Service Area Office  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 19, 2021	2021_665551_0003	024030-20, 024728- 20, 000423-21	Critical Incident System

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**Licensee/Titulaire de permis**

0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership

2020 Fisher Drive Suite 1 Peterborough ON K9J 6X6

**Long-Term Care Home/Foyer de soins de longue durée**Garden Terrace  
100 Aird Place Kanata ON K2L 4H8**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MEGAN MACPHAIL (551)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): February 24, 25 and 26, 2021 and March 2, 3, 4 and 5, 2021.**

**The following intakes were completed as part of this Critical Incident System (CIS) inspection:**

- Log 024030-20 / CIS 2882-000029-20 was related to the fall of a resident.**
- Log 024728-20 / CIS 2882-000030-20 and log 000423-21 / CIS 2882-000002-21 were related an incident that caused an injury to a resident for which the resident was taken to hospital and that resulted in a significant change in their health status.**

**During the course of the inspection, the inspector(s) spoke with a Personal Support Worker, a Housekeeper, Registered Practical Nurses, Registered Nurses, the Physiotherapist, the Life Enrichment Manager, the Environmental Services Manager, the Director of Infection Prevention and Control, the Director of Care and the Administrator.**

**During the course of the inspection, the inspector(S) reviewed relevant documents including residents' health care records and observed the provision of care and services to residents, dining and snack services, COVID-19 screening and surveillance testing, housekeeping services and other Infection Prevention and Control measures.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention  
Hospitalization and Change in Condition  
Infection Prevention and Control**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 24th day of March, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**