


Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report	
Report Issue Date: June 27, 2024	
Inspection Number: 2024-1367-0004	
Inspection Type: Critical Incident	
Licensee: 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership	
Long Term Care Home and City: Garden Terrace, Kanata	
Lead Inspector Lisa Cummings (756)	Inspector Digital Signature 
Additional Inspector(s) Sarah Bradshaw (740814)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 25, 26, 27, 2024

The following intake(s) were inspected:

- Intake: #00110041 (CI #2882-000011-24) - An allegation of staff to resident physical abuse
- Intake: #00114380 (CI #2882-000023-24) - An allegation of resident to resident physical abuse
- Intake: #00118517 (CI #2882-000029-24) - An allegation of improper care
- Intake: #00118725 (CI #2882-000030-24) - An allegation of resident to resident physical abuse

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The following Inspection Protocols were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.