

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 8, 2026

Inspection Number: 2026-1367-0001

Inspection Type:

Critical Incident

Licensee: Omni Quality Living (East) Limited Partnership by its general partner, Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Garden Terrace, Kanata

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 7, 8, 2026

The following intake was inspected:

- Intake: #00164406 - Related to the fall of a resident which resulted in a significant change in health status

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Fall prevention interventions specified in a resident's plan of care were not provided. On two specific dates, the inspector observed the resident sitting in a wheelchair and noted on both occasions all required fall prevention interventions were not in place.

Sources: Resident health records, observations and interviews with staff members and the Assistant Director of Care.