

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** February 25, 2026

**Inspection Number:** 2026-1367-0003

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** Omni Quality Living (East) Limited Partnership by its general partner,  
Omni Quality Living (East) GP Ltd.

**Long Term Care Home and City:** Garden Terrace, Kanata

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 17, 18, 19, 20, 23, 2026

The following intake(s) were inspected:

- Intake: #00170384-Proactive compliance inspection.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Recreational and Social Activities

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (1) (a)**

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(a) the planned care for the resident;

The written plans of care for two residents did not contain interventions for them to receive fingernail care, including the cutting of fingernails.

Sources: residents' electronic health record and interview with the Assistant Director of Care (ADOC).