

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: July 25, 2025

Inspection Number: 2025-1548-0004

Inspection Type:

Critical Incident

Licensee: Corporation of the County of Bruce

Long Term Care Home and City: Gateway Haven Long Term Care Home, Wiarton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 22-25, 2025

The following intake(s) were inspected:

- Intake #00150063 was related to prevention of abuse and neglect; and
- Intake #00152352 was related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Prevention of Abuse and Neglect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee failed to protect a resident from physical abuse by another resident.

A resident sustained injuries as a result of a physical altercation with another resident.

Sources: Clinical records, and interviews with staff and DOC.