

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 24, 2024

Inspection Number: 2024-1551-0006

Inspection Type:
Critical Incident
Follow up

Licensee: Corporation of the City of Cornwall

Long Term Care Home and City: Glen-Stor-Dun Lodge, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 9, 10, 11, 12, 13, 16, 17, 18, 19, 20, 2024

The following intake(s) were inspected:

- Intake: #00128526 - Follow-up #: 1 - O. Reg. 246/22 - s. 38 (1) (a), related to oral care.
- Intake: #00128528 - Follow-up #: 1 - FLTCA, 2021 - s. 6 (7), related to plan of care.
- Intake: #00128529 - Follow-up #: 1 - O. Reg. 246/22 - s. 40, related to safe transferring and positioning techniques.
- Intake: #00128532 - Follow-up #: 1 - FLTCA, 2021 - s. 25 (1), related to zero tolerance of abuse.
- Intake: #00128533 - Follow-up #: 1 - FLTCA, 2021 - s. 24 (1), related to duty to protect.
- Intake: #00130405 - M529-000094-24- Resident to resident altercation.

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #007 from Inspection #2024-1551-0004 related to O. Reg. 246/22, s. 38 (1) (a)
Order #004 from Inspection #2024-1551-0004 related to FLTCA, 2021, s. 6 (7)
Order #008 from Inspection #2024-1551-0004 related to O. Reg. 246/22, s. 40
Order #005 from Inspection #2024-1551-0004 related to FLTCA, 2021, s. 25 (1)
Order #001 from Inspection #2024-1551-0004 related to FLTCA, 2021, s. 24 (1)

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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