



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 11, 2013	2013_128138_0011	O-000007- 13, O- 000166-13	Complaint

**Licensee/Titulaire de permis**

THE CORPORATION OF THE CITY OF CORNWALL  
1900 Montreal Rd., CORNWALL, ON, K6H-7L1

**Long-Term Care Home/Foyer de soins de longue durée**

GLEN-STOR-DUN LODGE  
1900 MONTREAL ROAD, CORNWALL, ON, K6H-7L1

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAULA MACDONALD (138)

**Inspection Summary/Résumé de l'inspection**



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): March 6 and 7, 2013  
(and March 9, 2013 off-site)

Two complaint inspections were completed.

During the course of the inspection, the inspector(s) spoke with the  
Administrator, Director of Care, Social Worker, registered practical nurses  
(RPN's), and a registered nurse(RN)

During the course of the inspection, the inspector(s) observed a resident,  
observed a resident's bed's, reviewed several resident health records, reviewed  
home's internal incident records, and reviewed Critical Incident Report.

The following Inspection Protocols were used during this inspection:  
Dignity, Choice and Privacy

There are no findings of Non-Compliance as a result of this inspection.

#### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

##### Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

##### Legendé

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 11th day of March, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Paula MacDonald, RD*