

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 8, 2021	2021_908642_0004	013921-21	Other

**Licensee/Titulaire de permis**

North Shore Health Network  
525 Causley Street P.O. Box 970 Blind River ON P0R 1B0

**Long-Term Care Home/Foyer de soins de longue durée**

North Shore Health Network - Eldcap Unit  
525 Causley Street P.O. Box 970 Blind River ON P0R 1B0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMY GEAUVREAU (642)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): September 13-17, 2021.**

**The following intake was inspected during this Service Area Office Initiated Inspection (SAOII):**

**One Log, that was initiated for this (Other) inspection related to dining, medication, Residents Council, reporting and complaints, skin and wound care, and falls prevention.**

**A concurrent Critical Incident System Inspection #2021\_908642\_0005, was conducted during this inspection.**

**During the course of the inspection, the inspector(s) spoke with the Chief Executive Officer (CEO)/President, Long Term Care (LTC) Managers, Quality Lead and Coordinator, Maintenance Manager, Registered Nurses (RNs), Registered Practical Nurses (RPNs), Dietary Aid, Personal Support Workers (PSWs), Housekeeper, family members, and residents.**

**The Inspector also conducted a daily tour of the resident care areas, reviewed relevant resident records, interviews and observed resident rooms, resident common areas, dining areas, and the delivery of resident care and services, including staff to resident interactions.**

**The following Inspection Protocols were used during this inspection:**

**Dining Observation**

**Falls Prevention**

**Medication**

**Reporting and Complaints**

**Residents' Council**

**Skin and Wound Care**

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**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD).  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Long-Term  
Care**

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the Long-Term Care  
Homes Act, 2007**

**Ministère des Soins de longue  
durée**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Issued on this 8th day of October, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**