

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: February 27, 2025

Inspection Number: 2025-1203-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Golden Dawn Senior Citizen Home

Long Term Care Home and City: Golden Dawn Nursing Home, Lions Head

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 19-20, 24-27, 2025.

The following intake(s) were inspected in this CI inspection:

- Intake #00136312 was related to infection prevention and control.

The following intake(s) were inspected in this complaint inspection:

- Intake #00133493 was related to pain management, falls prevention and management, and plan of care.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The licensee failed to ensure that any directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health with respect to infection prevention and control was followed.

Specifically, the Recommendations for Outbreak Prevention in Institutions and Congregate Living Setting - October, 2024, indicates that during an outbreak the infection prevention and control (IPAC) lead/designate should conduct weekly IPAC self-assessment audits for the duration of the outbreak.

Sources: Record review, Recommendations for Outbreak Prevention in Institutions and Congregate Living Setting - October, 2024, and interview with IPAC Lead.