



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 2, 2013	2013_049143_0041	O-001989- 12	Follow up

**Licensee/Titulaire de permis**

THE CORPORATION OF THE COUNTY OF NORTHUMBERLAND  
983 Burnham Street, COBOURG, ON, K9A-5J6

**Long-Term Care Home/Foyer de soins de longue durée**

GOLDEN PLOUGH LODGE  
983 BURNHAM STREET, COBOURG, ON, K9A-5J6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAUL MILLER (143)

**Inspection Summary/Résumé de l'inspection**



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): July 30th, 31st and August 1st, 2013.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, an Assistant Director of Care, a Physiotherapist, a Registered Nurse, a Registered Practical Nurse, a Personal Support Worker and residents.

During the course of the inspection, the inspector(s) completed a tour of two resident home areas, observed resident care and services, reviewed resident health care records inclusive of plans of care, fall assessments, progress notes, staff educational sessions, care plan audit tools, care plan review schedules, reviewed the Fall Prevention Program as well as policies and procedures inclusive of falls, abuse, critical incidents, call bells, hip protectors, care plans, Continuous Quality Improvement and bed entrapment.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Prevention of Abuse, Neglect and Retaliation

There are no findings of Non-Compliance as a result of this inspection.

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>
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**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE  
BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES  
SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

COMPLIED NON-COMPLIANCE/ORDER(S) REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDRES:			
REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #004	2012_048175_0011	143
O.Reg 79/10 s. 48. (1)	CO #003	2012_048175_0011	143
LTCHA, 2007 S.O. 2007, c.8 s. 6. (1)	CO #005	2012_048175_0011	143
LTCHA, 2007 S.O. 2007, c.8 s. 6. (10)	CO #006	2012_048175_0011	143
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #001	2012_048175_0011	143



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Issued on this 2nd day of August, 2013

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in black ink that reads "Pam Miller". The signature is fluid and cursive, with "Pam" on top and "Miller" below it.