Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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	Licensee Copy/Copie du Titulaire	X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection November 3 & 4, 2010	**Inspection No/ d'inspection** 2010_168_2741_03Nov113837	**Type of Inspection/Genre d'inspection** Complaint and Critical Incident H-02079 H-02401 H-02438

Licensee/Titulaire
Grace Villa Limited
284 Central Avenue
London ON N6B 2C8
Fax 519-672-8729

Long-Term Care Home/Foyer de soins de longue durée
Grace Villa Nursing Home
45 Lockton Crescent
Hamilton ON L8V 4V5

Name of Inspectors/Nom de l'inspecteurs
Lisa Vink, #168

The purpose of this inspection was to conduct a complaint and critical incident inspection.

During the course of the inspection, the inspector spoke with: The Administrator, Assistant Director of Nursing, the charge Registered Nurse, front line staff and the resident.

During the course of the inspection, the inspectors: Reviewed clinical records, reviewed policies and procedures where relevant, observed care and interviewed staff.

The following Inspection Protocols were used during this inspection:
Prevention of Abuse and Neglect
Fall Prevention

1 Findings of Non-Compliance were found during this inspection. The following action was taken:
[1] WN
[1] VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6(10)(b),(c)

The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
(b) the resident's care needs change or care set out in the plan is no longer necessary; or
(c) care set out in the plan has not been effective.

Findings:

An identified resident has had recent changes in her physical abilities due to a number of causative factors. In October 2010, the resident fell asleep in an unsafe location for approximately 15 minutes. Staff informed the resident that this was not safe and removed her for her safety.
Later that evening the resident again fell asleep in an unsafe location and the progress notes indicate that she "dropped her hairbrush 4 times as she continuously falls asleep or small period of time".
Later in October 2010, the resident again fell asleep in an unsafe location however this time sustained an injury as a result.
The resident was transferred to the hospital for assessment due to the recent changes in status.
The staff were aware of the changes in the residents status in early October 2010, however her plan of care was not revised to include this change in need, prior to the injury, when the previous interventions set out in the plan were not effective.

Inspector ID #:	168

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with ensuring that residents are reassessed and the plan of care reviewed and revised with changes in the residents care needs and when the care set out has not been effective, to be implemented voluntarily

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.**

	Thurs - Dec 7/10
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection).