

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: September 4, 2025

Inspection Number: 2025-1235-0008

Inspection Type:
Complaint

Licensee: Grace Villa Limited

Long Term Care Home and City: Grace Villa Nursing Home, Hamilton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 27, 28, 29, 2025 and September 2, 3, 2025.

The following Complaint intake was inspected:

-Intake #00155179 related to reporting and complaints, medication management and resident care and support services.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management
Reporting and Complaints

INSPECTION RESULTS

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (1)

Administration of drugs

s. 140 (1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident. O. Reg. 246/22, s. 140 (1).

The licensee has failed to ensure that drugs administered to a resident were prescribed for the resident.

The resident received medications that were prescribed for another resident. In response, the physician ordered the home to hold the residents next scheduled medications. The order was not processed and the medications that were on hold were administered.

Sources: Interview with resident, progress notes, medication incident report and administration record.