



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Dec 13, 2013	2013_105130_0038	H-000600- 13,H-000203 -13	Complaint

Licensee/Titulaire de permis

**GRACE VILLA LIMITED
284 CENTRAL AVENUE, LONDON, ON, N6B-2C8**

Long-Term Care Home/Foyer de soins de longue durée

**GRACE VILLA NURSING HOME
45 LOCKTON CRESCENT, HAMILTON, ON, L8V-4V5**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

GILLIAN TRACEY (130)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): September 23, 24, October 3, 4, 25, 28, 29 and November 7, 2013.

Please Note: Three areas of non compliance were issued related to the Licensee's failure to ensure the plan of care set out clear direction, that care set out in the plan was based on an assessment of the resident and the needs of the resident and that the care set out in the plan was provided to the resident as specified in the plan. These non compliance [LTCHA s. 6 (1) (c), s. 6 (2) and s. 6 (7)] were issued in Inspection #2013_105130_0031, conducted simultaneously with this inspection and are contained in the Report of that inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator, Director of Care, Manager of Recreation and residents related to H-000203-13, H-000033-13 and H-00248-13

During the course of the inspection, the inspector(s) Interviewed staff, residents and families, reviewed clinical records, policies and procedures, recreation calendars and medication administration records.

There are no findings of Non-Compliance as a result of this inspection.



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NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification

VPC – Voluntary Plan of Correction

DR – Director Referral

CO – Compliance Order

WAO – Work and Activity Order

Legendé

WN – Avis écrit

VPC – Plan de redressement volontaire

DR – Aiguillage au directeur

CO – Ordre de conformité

WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs