



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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	Licensee Copy/Copie du Titulaire	X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection September 7, 8, 9, 2010	Inspection No/ d'inspection 2010_168_2741_09Sep105546	Type of Inspection/Genre d'inspection Complaint H-01269
Licensee/Titulaire Grace Villa Limited 284 Central Avenue London ON N6B 2C8 Fax 519-672-8729		
Long-Term Care Home/Foyer de soins de longue durée Grace Villa Nursing Home 45 Lockton Crescent Hamilton ON L8V 4V5		
Name of Inspector(s)/Nom de l'inspecteur(s) Lisa Vink, #168		



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Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector spoke with:

The Administrator, Assistant Director of Nursing, the charge Registered Nurse, and front line staff

During the course of the inspection, the inspector:

Reviewed one clinical record, observed care and interviewed staff

The following Inspection Protocols were used during this inspection:

Responsive Behaviors

X No findings of Non-Compliance were found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____	Date: _____

Ch. Wilink October 1/10

Date of Report: (if different from date(s) of inspection).