

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

Hamilton Service Area Office
119 King Street West 11th Floor
HAMILTON ON L8P 4Y7
Telephone: (905) 546-8294
Facsimile: (905) 546-8255

Bureau régional de services de
Hamilton
119, rue King Ouest 11^{ième} étage
HAMILTON ON L8P 4Y7
Téléphone: (905) 546-8294
Télécopieur: (905) 546-8255

Public Copy/Copie du rapport public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jan 18, 2021	2020_556168_0019	019454-20	Complaint

Licensee/Titulaire de permis

The Corporation of Haldimand County
45 Munsee Street Box 400 Cayuga ON N0A 1E0

Long-Term Care Home/Foyer de soins de longue durée

Grandview Lodge / Dunnville
657 Lock Street West Dunnville ON N1A 1V9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LISA VINK (168)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 29, 2020, November 2 and 3, 2020 and January 6 and 12, 2021. Please note that this inspection was completed both on and off site.

This intake was completed for authorization for admission to a home.

During the course of the inspection, the inspector(s) spoke with the Quality Assurance Registered Practical Nurse (RPN), the Director of Care (DOC) and a member of the Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (LHIN).

During the course of the inspection the inspector reviewed records provided by the HNHB LHIN.

Ad-hoc notes were used during this inspection.

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 186. Duty to inform placement co-ordinator of vacancies

Every licensee of a long-term care home shall, within 24 hours after a bed in the home is no longer occupied, inform the appropriate placement co-ordinator of the following:

- 1. That the bed is no longer occupied.**
- 2. The class of accommodation of the bed.**
- 3. The class of the bed within the meaning of subsection 187 (18) of the Act.**
- 4. The date on which the bed will be available for occupation. O. Reg. 106/12, s. 1.**

Findings/Faits saillants :

1. The licensee failed to ensure that within 24 hours after a bed in the home was no longer occupied, they informed the appropriate placement co-ordinator: that the bed was no longer occupied; the class of accommodation of the bed; the class of the bed; and the date on which the bed would be available for occupation.

The home formally communicated to the HNHB LHIN all bed vacancies in writing. Bed vacancy documents provided to the HNHB LHIN by the home were reviewed for three beds currently available.

The document required the home to identify when the bed was no longer occupied, the class of accommodation of the bed, the class of the bed and when the bed would be available to be occupied.

All three documents were not provided to the LHIN within 24 hours of the bed vacancies. The information was not reported in the time frame as required.

Sources: Review of bed vacancy records and interviews with the RPN and LHIN staff.

Issued on this 18th day of January, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.