

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: September 18, 2025

Inspection Number: 2025-1554-0004

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of Haldimand County

Long Term Care Home and City: Grandview Lodge / Dunnville, Dunnville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 16 - 18, 2025

The following intake was inspected:

-Intake: #00155589/ M532-000041-25 - relating to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Falls Prevention and Management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 54 (2)

Falls prevention and management

s. 54 (2) Every licensee of a long-term care home shall ensure that when a resident has fallen, the resident is assessed and that a post-fall assessment is conducted using a clinically appropriate assessment instrument that is specifically designed for falls. O. Reg. 246/22, s. 54 (2); O. Reg. 66/23, s. 11.

The licensee has failed to ensure that when a resident alleged they had a fall, the resident was assessed and that a post fall assessment was conducted using a clinically appropriate instrument that is specifically designed for falls. A resident informed staff that they had a fall, the staff did not complete a post fall assessment.

Sources: Resident's clinical records, progress notes and interview with the Falls Lead.