



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

Hamilton Service Area Office  
119 King Street West, 11th Floor  
HAMILTON, ON, L8P-4Y7  
Telephone: (905) 546-8294  
Facsimile: (905) 546-8255

Bureau régional de services de Hamilton  
119, rue King Ouest, 11ième étage  
HAMILTON, ON, L8P-4Y7  
Téléphone: (905) 546-8294  
Télécopieur: (905) 546-8255

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| Report Date(s) /<br>Date(s) du Rapport | Inspection No /<br>No de l'inspection | Log # /<br>Registre no | Type of Inspection /<br>Genre d'inspection |
|--|---------------------------------------|------------------------|--|
| Jan 22, 2013                           | 2013_214146_0004                      | H-00950-12             | Complaint                                  |

**Licensee/Titulaire de permis**

THE CORPORATION OF HALDIMAND COUNTY  
45 Munsee Street, Box 400, Cayuga, ON, N0A-1E0

**Long-Term Care Home/Foyer de soins de longue durée**

GRANDVIEW LODGE / DUNNVILLE  
657 LOCK STREET WEST, DUNNVILLE, ON, N1A-1V9

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BARBARA NAYKALYK-HUNT (146)

**Inspection Summary/Résumé de l'inspection**



The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 16, 17, 2013.

This inspection was conducted concurrently with complaint inspection H-001150-12 and CI inspection H-001579-12.

During the course of the inspection, the inspector(s) spoke with the administrator, Director of Care (DOC), registered staff, Personal Support Workers (PSW'S) and residents.

During the course of the inspection, the inspector(s) toured the home, observed a specific resident unit and the residents living there.

The following Inspection Protocols were used during this inspection:  
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

| <b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b> |                                       |
|---|---------------------------------------|
| <b>Legend</b>                                       | <b>Legendé</b>                        |
| WN – Written Notification                           | WN – Avis écrit                       |
| VPC – Voluntary Plan of Correction                  | VPC – Plan de redressement volontaire |
| DR – Director Referral                              | DR – Aiguillage au directeur          |
| CO – Compliance Order                               | CO – Ordre de conformité              |
| WAO – Work and Activity Order                       | WAO – Ordres : travaux et activités   |



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 22nd day of January, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

BARB NAYKALYK-HUNT.