

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: October 1, 2025

Inspection Number: 2025-1518-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Tri-County Mennonite Homes

Long Term Care Home and City: Greenwood Court, Stratford

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 23, 24, 26, 2025 and October 1, 2025.

The following intake(s) were inspected:

- Intake #00156297 was a complaint related to alleged neglect of a resident.
- Intake #00157806 was a Critical Incident (CI) related to alleged neglect of three residents.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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