



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Feb 1, 2, 6, 14, 2012; 2012_109153_0003; Other

Licensee/Titulaire de permis

GROVE PARK HOME FOR SENIOR CITIZENS
234 COOK STREET, BARRIE, ON, L4M-4H5

Long-Term Care Home/Foyer de soins de longue durée

GROVE PARK HOME FOR SENIOR CITIZENS
234 COOK STREET, BARRIE, ON, L4M-4H5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LYNN PARSONS (153)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct an Other inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Manager of Food Services, Infection Control Practitioner, Director of Programs and Volunteer Services, Human Resources, Personal Support Worker, President of Residents' Council and Residents.

During the course of the inspection, the inspector(s) Toured resident occupied home areas and common areas, observed meal service in 2 dining rooms and reviewed Residents' Council Minutes.

The following Inspection Protocols were used during this inspection:

Residents' Council

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Legende WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 85. Satisfaction survey
Specifically failed to comply with the following subsections:**

s. 85. (3) The licensee shall seek the advice of the Residents' Council and the Family Council, if any, in developing and carrying out the survey, and in acting on its results. 2007, c. 8, s. 85. (3).

s. 85. (4) The licensee shall ensure that,
(a) the results of the survey are documented and made available to the Residents' Council and the Family Council, if any, to seek their advice under subsection (3);
(b) the actions taken to improve the long-term care home, and the care, services, programs and goods based on the results of the survey are documented and made available to the Residents' Council and the Family Council, if any;
(c) the documentation required by clauses (a) and (b) is made available to residents and their families; and
(d) the documentation required by clauses (a) and (b) is kept in the long-term care home and is made available during an inspection under Part IX. 2007, c. 8, s. 85. (4).

Findings/Faits saillants :

1. The licensee did not seek advice from the Residents' Council in developing and carrying out the survey and in acting on its results as confirmed by the Administrator.
2. The results of the satisfaction survey were not made available to Residents' Council in sufficient detail to seek advice of Residents' Council.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure the Licensee seek the advice of the Residents' Council in developing and carrying out the survey and in acting on its results, to be implemented voluntarily.

WN #2: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 86. Infection prevention and control program

Specifically failed to comply with the following subsections:

s. 86. (2) The infection prevention and control program must include,
(a) daily monitoring to detect the presence of infection in residents of the long-term care home; and
(b) measures to prevent the transmission of infections. 2007, c. 8, s. 86. (2).

Findings/Faits saillants :

1. The home's Infection Prevention and Control Program does not include a process for the storage of personal care equipment in a manner that prevents the potential transmission of infections and access to hand washing facilities on Aspen and Maple resident home areas.

The following observations were identified while conducting a walk through of resident home areas on February 1, 2012 @ 09:20hrs

Aspen Home Area

Resident Room A - wash basin in sink preventing access to hand washing sink

Resident Room B - dark blue laundry bag on floor in bathroom, wash basin in sink preventing access to hand washing, unlabeled basins stored under sink on floor, bed sheets lying on floor at the end of the bed, call bell tangled within the sheets

Resident Room C - wash basin in sink in bathroom preventing access to hand washing facilities

Resident Room D - call bell lying on the floor, green hamper basket on floor with 2 vases in it under the sink in the bathroom. High walker in bathroom and hand basin sitting on top of walker.

Resident Room E - raised toilet seat with arms sitting on floor under the sink along with 2 unlabeled hand basins sitting on floor under the sink. Blue lift sling lying on floor in resident bedroom.

Maple Home Area

Resident Room F - wash basin stored in resident's sink preventing access to hand washing facilities.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure personal care equipment is stored in a manner that prevents the potential transmission of infections and permits access at all times to hand washing facilities on the Aspen and Maple resident home areas., to be implemented voluntarily.

Issued on this 15th day of February, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

