

Ministry of Long-Term Care
Long-Term Care Operations Division
Long Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: February 23, 2023	
Inspection Number: 2023-1331-0002	
Inspection Type: Proactive Compliance Inspection	
Licensee: Unger Nursing Homes Limited	
Long Term Care Home and City: Hampton Terrace Care Centre, Burlington	
Lead Inspector Daria Trzos (561)	Inspector Digital Signature
Additional Inspector(s) Lisa Bos (683)	

INSPECTION SUMMARY

The inspection occurred on the following date(s):
January 31, 2023, February 1-3, 7-6, 2023.

The following intake(s) were inspected:

- Intake: #00019260 - PCI for Hampton Terrace

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Medication Management
- Residents' and Family Councils
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Quality Improvement
- Residents' Rights and Choices

Ministry of Long-Term Care
Long-Term Care Operations Division
Long Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Pain Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

The licensee has failed to ensure that staff used safe positioning techniques when assisting a resident.

Rationale and Summary

Personal Support Workers (PSWs) were observed transporting a resident in a wheelchair in an unsafe manner which caused them to slide off the wheelchair and fall. In an interview, PSW had acknowledged that there was a risk of the resident sliding out of the wheelchair with the way the resident was portered.

The Physiotherapist (PT) acknowledged that the resident was not in a safe position during the transport.

When staff failed to use safe positioning techniques while transporting the resident in a wheelchair, they sustained a fall and were placed at risk of injury.

Sources: Resident's clinical record; observations; interview with staff.

[683]

WRITTEN NOTIFICATION: Housekeeping

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (2) (b) (i)

The licensee has failed to ensure that procedures were developed and implemented for, cleaning and disinfection of mechanical lifts in accordance with manufacturer's specifications and using, at a minimum, a low level disinfectant in accordance with evidence-based practices.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Rationale and Summary

The home's policy "Mechanical Lift- Cleaning" reviewed January 2023, stated that mechanical lifts were to be cleaned on a scheduled basis, weekly or if soiled after use.

The Provincial Infectious Diseases Advisory Committee (PIDAC), Best Practices for Environmental Cleaning in Health Care Settings document, specifically section 3.3 identifies that noncritical medical equipment that is within the resident's environment and used between residents (e.g., imaging equipment, electronic monitoring equipment, commode chairs) requires cleaning and disinfection after each use.

The manufacturer's instructions for Joerns hoyer lift used in the home, stated that it was recommended to clean the lift with soap and water and/or disinfectant before use.

Inspector #561 observed a mechanical lift being used to transfer a resident from the washroom in the tub room to a wheelchair. After this transfer, the same mechanical lift was observed being used to transfer another resident. The mechanical lift was not disinfected after or before use with the two residents.

The home failed to ensure that their policy on cleaning and disinfecting mechanical lifts was developed and implemented based on evidence-based practices.

Not disinfecting resident equipment after use increases the risk of transmitting infections.

Sources: observations; interview with staff; PIDAC Best Practices for Environmental Cleaning in Health Care Settings document; home's Mechanical Lift- Cleaning policy (January 2023); Joerns hoyer lift manufacturer's instructions.

[561]