

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** April 8, 2025

**Inspection Number:** 2025-1331-0002

**Inspection Type:**

Critical Incident

**Licensee:** Unger Nursing Homes Limited

**Long Term Care Home and City:** Hampton Terrace Care Centre, Burlington

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 4, 7, 8, 2025.

The following intake(s) were inspected:

- Intake #00138889 - Critical Incident (CI) #2846-000003-25 related to an enteric outbreak.
- Intake #00143230 - CI #2846-000006-25 related to a change in condition requiring a transfer to hospital.

The following intake(s) were completed:

- Intake #00136027 - CI #2846-000001-25 and intake #00139991 - CI #2846-000004-25 relate to an acute respiratory infection outbreak.
- Intake #00137121 - CI #2846-000002-25 - related to an enteric outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Falls Prevention and Management

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Requirements relating to the use of a PASD

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 120 (2) (a)**

Requirements relating to the use of a PASD

s. 120 (2) Every licensee shall ensure that a PASD used under section 36 of the Act,  
(a) is well maintained;

The licensee has failed to ensure that a Personal Assistance Service Device (PASD) used under section 36 of the Act, was well maintained.

A resident had a fall and sustained an injury. A PASD that was in place for safety was applied but did not work at the time of the incident, was later found to require repair.

**Sources:** Post Fall Assessment, Care Plan and interview with staff.