

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

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Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 12, 2026

Inspection Number: 2026-1261-0003

Inspection Type:

Complaint

Licensee: Hanover Nursing Home Limited

Long Term Care Home and City: Hanover Care Centre, Hanover

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 10-12, 2026.

The following intake(s) were inspected:

- Intake: #00165625, complaint related to prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.