

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

Original Public Report

Report Issue Date: June 13, 2023

Inspection Number: 2023-1216-0003

Inspection Type:

Complaint

Critical Incident System

Licensee: Hardy Terrace LTC Operating Limited

Long Term Care Home and City: Hardy Terrace, Brantford

Lead Inspector

Ali Nasser (523)

Inspector Digital Signature

Additional Inspector(s)

Peter Hannaberg (721821)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 8, 2023

The following intake(s) were inspected:

- Intake: #00089500, Complaint related to allegations of staff to resident abuse.
- Intake: #00089681, Critical Incident related to allegations of staff to resident abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Prevention of Abuse and Neglect

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Screening Measures

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 252 (3)

The licensee has failed to ensure the police record check that was required before a licensee hired a staff member as set out in subsection 81 (2) of the Act was a vulnerable sector check referred to in paragraph 3 of subsection 8 (1) of the Police Record Checks Reform Act, 2015, and was conducted to determine the person's suitability to be a staff member in a long-term care home and to protect residents from abuse and neglect.

Rational and Summary:

The Ministry of Long-Term Care received a complaint related to allegations of staff to resident abuse.

An employee file record review and an interview with Director of Care (DOC) showed a staff member completed a criminal record check and not a vulnerable sector check at the time of hire. They said the expectation was a police record check with vulnerable sector check would be completed.

The licensee did not complete the required police record check which put residents at potential risk.

Sources: record review and staff interview. [523]