

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 10, 2025

Inspection Number: 2025-1216-0001

Inspection Type:

Critical Incident
Follow up

Licensee: Hardy Terrace LTC Operating Limited

Long Term Care Home and City: Hardy Terrace, Brantford

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 5, 10, 2025

The inspection occurred offsite on the following date(s): March 6, 2025

The following intake(s) were inspected:

- Intake #00136806/ Critical Incident System (CIS) #2720-000002-25 related to COVID Outbreak.
- Intake #00137287 Follow-up #1 on Compliance Order #001 from Inspection 2024-1216-0005 related to Resident Accommodation Billing.
- Intake #00141270/ CIS #2720-000005-25 related to Enteric Outbreak.

The following Intakes were bundled for inspection:

- Intake #00136519/ CIS #2720-000001-25 related to Outbreak was bundled.

Previously Issued Compliance Order(s)

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1216-0005 related to FLTCA, 2021, s. 3 (1) 16.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Resident Charges and Trust Accounts

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

London District

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775