

**Original Public Report**

**Report Issue Date** August 24, 2022  
**Inspection Number** 2022\_1557\_0001  
**Inspection Type**  
 Critical Incident System     Complaint     Follow-Up     Director Order Follow-up  
 Proactive Inspection     SAO Initiated     Post-occupancy  
 Other \_\_\_\_\_

**Licensee**  
The Corporation of the County of Hastings

**Long-Term Care Home and City**  
Hastings Centennial Manor

**Lead Inspector**  
Cathi Kerr, #641

**Inspector Digital Signature**

**Additional Inspector(s)**  
Kayla Debois, #740792, Carrie Deline, #740788

**INSPECTION SUMMARY**

The inspection occurred on the following date(s): August 9, 10, 11, 12, 17, 2022.

The following intake(s) were inspected:

- Complaint Intake logs #012528-22, #008393-22, and #008842-22, related to resident care and services.
- Intake logs #011802-22, (CIS #M537-000014-22); #011430-22, (CIS #M537-000013-22); #011234-22, (CIS #M537-000012-22); #010031-22, (CIS #M537-000011-22); #009161-22, (CIS #M537-000010-22); #008484-22, (CIS #M537-000007-22) all related to residents having fallen sustaining an injury.

The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Falls Prevention and Management
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control (IPAC)
- Medication Management

- Reporting and Complaints
- Resident Care and Support Services
- Residents' Rights and Choices

## INSPECTION RESULTS

**During the course of this inspection, the inspectors made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance.***