

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report	
Report Issue Date: March 30, 2023	
Inspection Number: 2023-1557-0003	
Inspection Type: Complaint Critical Incident System	
Licensee: The Corporation of the County of Hastings	
Long Term Care Home and City: Hastings Centennial Manor, Bancroft	
Lead Inspector Carrie Deline (740788)	Inspector Digital Signature
Additional Inspector(s) Cathi Kerr (641)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): March 22 - 24, 27, 2023</p> <p>The following intakes were completed in this inspection: Intake #00006779, CI#M537-000021-22; Intake #00011368, CI#M537-000028-22; Intake #00015881, CI#M537-000034-22; Intake #00017822, CI# M537-000001-23; Intake #000194444, CI #M537-000002-23; Intake #00021987, CI#M537-000003-23 and Intake #00083887, CI#M537-000004-23 which were related to residents falls with injury.</p> <p>Intake #00014182, #00017711, #00021120, and #00021512 were also inspected related to complaints around Nursing and Personal Care.</p>

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management
- Medication Management
- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.